	<b> </b>
1	MITCHELL D. GLINER, ESQ.
2	Nevada Bar #003419 3017 West Charleston Blvd., #95
3	Las Vegas, NV 89102
4	Ofc: (702) 870-8700 Fax: (702) 870-0034
5	Attorney for Plaintiff mgliner@glinerlaw.com
6	
7 8	UNITED STATES DISTRICT COURT DISTRICT OF NEVADA
9	MARVIN KATZ
10	) Plaintiff, ) Case No.
11	)
12	VS. )
13	BANK OF AMERICA, N.A. and ) SPECIALIZED LOAN SERVICING LLC )
14	Defendants.
15	
16	
17	COMPLAINT
18	JURISDICTION
19	1. The jurisdiction of this Court attains pursuant to the FDCPA, 15 U.S.C.
20	§ 1692k(d), 28 U.S.C. § 1331, 28 U.S.C. § 1332, and the doctrine of supplemental jurisdiction
21	Venue lies in the Southern Division of the Judicial District of Nevada as Plaintiff's claims aros
22	from acts of the Defendants perpetrated therein.
23	DDCLIMADA DV CTATEMENT
24	PRELIMINARY STATEMENT  This patient is instituted in accordance with and to personal Default and a situation in the state of the state
25	2. This action is instituted in accordance with and to remedy Defendants' violation
26	of the Federal Fair Debt Collection Practices Act, 15 U.S.C § 1692 et seq. (hereinafter "FDCPA"), state law obligations brought as supplemental claims hereto and violations of the
27	Fair Credit Reporting Act, 15 U.S.C § 1681 et seq. ("FCRA").
28	Tan Creat Reporting Act, 15 0.5.0 g 1001 et seq. (100A).

#### **PARTIES**

- 3. Plaintiff, Marvin S. Katz, is a natural person who resides in Las Vegas, Nevada, and is a "consumer" as defined by 15 U.S.C. Section 1692a(3) and allegedly owes a "debt" as defined by 15 U.S.C. Section 1692a(5). Plaintiff is a resident and citizen of the State of Nevada and of the United States. Plaintiff is also a "consumer" as defined by § 1681a(c) of the FCRA.
- 4. Defendant, Specialized Loan Servicing LLC ("SLS"), is a foreign limited-liability company, whose principal purpose of business is the collection of debts, operating a debt collection agency from its principal place of business in Highlands Ranch, Colorado, and regularly collects or attempts to collect debts owed or due or asserted to be owed or due another, and is a "debt collector" as defined by 15 U.S.C. Section 1692a(6).
- 5. Defendant, Specialized Loan Servicing LLC ("SLS"), is also a furnisher of information as contemplated by FCRA § 1681s-2(a) & (b), who regularly and in the ordinary course of business furnishes information to one or more consumer reporting agencies about consumer transactions or experiences with any consumer.
- 6. Defendant, Bank of America, N.A. (BOA), is an international banking and financial services entity.

#### **FACTUAL ALLEGATIONS**

- 7. Plaintiff repeats, realleges and asserts all factual allegations contained in the preliminary statement to this Complaint and reasserts them as incorporated in full herein.
- 8. Plaintiff's grievous ordeal is defined by BOA's stolid maliciousness in illegally assigning for aggressive collection a *fully resolved* 100K mortgage account.
- 9. SLS's knowing and atrocious attempts to extort Plaintiff, at the direct behest of BOA, include the illicit generation and transmittal to the IRS of a fraudulent 1099 in excess of \$125,000 (Exhibit A).
- 10. Defendants' abominable conduct has continued notwithstanding Plaintiff's serial, precisely documented entreats for compassion.

- 11. On July 29, 2009 Plaintiff and BOA entered into a Short Sale on Plaintiff's property.
- 12. Plaintiff executed a \$10,000 Promissory Note in favor of BOA and has timely made all payments.
  - 13. Plaintiff provided a \$7,300 final payoff.
  - 14. Plaintiff was provided a final Escrow Statement on August 27, 2009.
- 15. Notwithstanding, on May 1, 2013 BOA maliciously assigned Plaintiff's account to SLS.
  - 16. SLS advised Plaintiff he owed in excess of \$132,000.
- 17. Plaintiff contacted SLS numerous times advising it of the account's 2009 full settlement.
- 18. Notwithstanding Plaintiff's multiple disputes, <u>SLS reported a \$100,000 charge-off on Plaintiff's credit profile</u>.
- 19. Plaintiff's first learned of Defendant's \$100,000 charge-off shortly after January 16, 2014 when he was rejected for financing (Exhibit B).
- 20. On March 27, 2014 SLS *blithely* advised Plaintiff's cancelled debt was *reduced* to \$124,699 (Exhibit C).
  - 21. Exhibit C references a non-existent June 11, 2013 payoff.
- 22. On December 4, 2014 Plaintiff disputed SLS's reporting of its \$100,000 charge-off (Exhibit D).
- 23. Exhibit D contained BOA's own confirming correspondence, the \$10,000 promissory note, the final escrow statement and various prior written disputes provided by Plaintiff.
- 24. However, on December 15, 2014 SLS "verified" its reporting of Plaintiff's purported \$100,000 charge-off (Exhibit E).
  - 25. A copy of Plaintiff's December 4, 2014 dispute was mailed to SLS.
- 26. On December 9, 2014 SLS promised Plaintiff a response within "30 business days" (Exhibit F).

- 27. Plaintiff has not since heard from either BOA or SLS.
- 28. The foregoing acts and omissions of Defendants were undertaken by them willfully, maliciously, and intentionally, knowingly, and/or in gross or reckless disregard of the rights of Plaintiff.
- 29. Indeed, the foregoing acts and omissions of Defendants were undertaken by them indiscriminately and persistently, as part of their regular and routine debt collection efforts, and without regard to or consideration of the identity or rights of Plaintiff.
- 30. As a proximate result of the foregoing acts and omissions of Defendants, Plaintiff has suffered actual damages and injury, including, but not limited to, stress, humiliation, mental anguish and suffering, and emotional distress, for which Plaintiff should be compensated in an amount to be proven at trial.
- 31. As a result of the foregoing acts and omissions of Defendants, and in order to punish Defendants for their outrageous and malicious conduct, as well as to deter them from committing similar acts in the future as part of their debt collection efforts, Plaintiff is entitled to recover punitive damages in an amount to be proven at trial.

## CAUSES OF ACTION

#### **COUNT I**

- 32. The foregoing acts and omissions of SLS constitute violations of the FDCPA, including, but not limited to, Sections 1692c, 1692d, 1692e, 1692f and 1692g.
- 33. Plaintiff is entitled to recover statutory damages, actual damages, reasonable attorney's fees, and costs.

#### **COUNT II**

34. The foregoing acts and omissions of Defendants constitute unreasonable debt collection practices in violation of the doctrine of Invasion of Privacy. Kuhn v. Account Control Technology, Inc., 865 F. Supp. 1443, 1448-49 (D. Nev. 1994); Pittman v. J. J. Mac Intyre Co. of Nevada, Inc., 969 F. Supp. 609, 613-14 (D. of Nev. 1997).

#### 1 35. Plaintiff is entitled to recover actual damages as well as punitive damages in an 2 amount to be proven at trial. 3 COUNT III 4 36. The foregoing acts and omissions of Defendants constitute unreasonable debt 5 collection practices in violation of the doctrine of intentional infliction and/or negligent infliction 6 of emotional harm. 7 37. Plaintiff is entitled to recover actual damages as well as punitive damages in an 8 amount to be proven at trial. 9 COUNT IV 10 38. The foregoing acts and omissions of Defendants constitute willful and/or grossly 11 negligent conduct. 12 39. Plaintiff is entitled to recover actual damages as well as punitive damages in an 13 amount to be proven at trial. 14 15 JURY DEMANDED 16 Plaintiff hereby demands trial by a jury on all issues so triable. 17 WHEREFORE, Plaintiff prays that this Honorable Court grant the following relief: 18 Award actual damages. 1. 19 2. Award punitive damages. 20 3. Award statutory damages of \$1,000 pursuant to 15 U.S.C. § 1692k. 21 Award reasonable attorney fees. 4. 22 5. Award costs. 23 Grant such other and further relief as it deems just and proper. 6. 24 Respectfully submitted, 25 MITCHELL D. GLINER, ESQ. 26 Nevada Bar #003419 3017 W. Charleston Blvd., #95 27 Las Vegas, NV 89102

Attorney for Plaintiff

28

LITTLETON, CO 80163-6005

\* 0464792 000010611 092900-006644 MARVIN S KATZ 8517 SHERWOOD PARK DRIVE LAS VEGAS NV 89131-1760 լմինինինիակիայինիակինինինինինինինությունիանիանիա

Property Located: **5716 BRECKENRIDGE ST** NORTH LAS VEGAS NV 89081

SC0104-000

"CARLIES"

#### Instructions for Debtor

You received this form because a Federal Government agency or an applicable financial entity (a londer) has discharged (canceled or forgiven) a debt you owed, or because an identifiable event has occurred that either is or is deemed to be a discharge of a debt of \$600 or more. If a creditor has discharged a debt you owed, you are required to include the discharged amount in your income, even if it is less than \$600, on the "Other income" line of your Form 1040. However, you may not have to include all of the canceled debt in your income. There are exceptions and exclusions, such as bankruptcy and insolvency. See Pub. 4681, available at IRS gov, for more details. If an identifiable event has occurred but the debt has not actually been discharged, then include any discharged debt in your income in the year that it is actually discharged, unless an exception of exclusion applies to you in that year

Account number. May show an account or other unique number the creditor assigned to distinguish your account.

- Box 1. Shows the date the earliest identifiable event occurred or at the creditor's discretion, the date of an actual discharge that occurred before an identifiable event. See the code in box 6.
- Box 2. Shows the amount of debt either actually or deemed discharged. Note. If you do not agree with the amount, contact your creditor.
- Box 3. Shows interest if included in the debt reported in box 2. See Pub. 4681 to see if you must include the interest in gross income.
- Box 4. Shows a description of the debt. If box 7 is completed, box 4 also shows a description of the property.

Box 5. Shows whether you were personally liable for repayment of the debt when the debt was created or, if modified, at the time of the last modification. See Pub. 4681 for reporting instructions.

Box 6. May show the teason your creditor has filed this form. The codes in this box are described in more detail in Pub. 4681. A-Bankruptcy: 8-Other judicial debt relief; C-Statute of limitations or expiration of deficiency period; D —Foreclosure election; E—Debt relief from probate or similar proceeding; F-By agreement; G-Decision or policy to discontinue collection; H---Expiration of nonpayment testing period; or I--Other actual discharge before identifiable event

Box 7. It, in the same calendar year, a foreclosure or abandonment of property occurred in connection with the cancellation of the debt, the fair market value (FMV) of the property will be shown, or you will receive a separate Form 1099 A. Generally, the gross foreclosure bid price is considered to be the FMV. For an abandonment or voluntary conveyance is lieu of foreclosure, the EMV is generally the appraised value of the property. You may have income or loss because of the acquisition or abandonment. See Pub. 4681 for information about foreclosures and abandonments. If the property was your main home, see Pub. 523 to figure any taxable gain or ordinary income.

Future developments. For the latest information about developments related to Form 1099-C and its instructions, such as legislation enacted after they were published, go to www.irs.gov-form1099c

		CORRECT	ED (if checked)	
CREDITOR'S name, street address, city or town, foreign postal code, and telephone number SPECIALIZED LOAN SERVIC P.O. BOX 636005 LITTLETON, CO 80163-6005 Customer Care Number: 800-3	ING LLC 315-4757		2013 Form 1099-C	Cancellation of Debt
CREDITOR'S Federal identification number 33-1050584	DESTOR'S identification number XXX-XX-2367	1 Date of identifiable event 06/11/13	2 Amount of debt discharged \$ 125224.23	Copy E For Debto
DEBTOR'S name, street address (including apt. state, country, and ZIP or foreign postal code  Marvin S Katz  8517 Sherwood Park Drive  Las Vegas NV 89131-1760	no ), city ar town, province of	tiott		This is important tox information and is fering formabed to the Internal Revenue Service. If you are required to file a return, a negligence
		6 Identifiable event code Account number (see instr	7 Fan market value of property \$ 0.00 uctions)	from this transaction and the IRS determines that it has not been reported

## Nevada State Bank

P.O. Box 30160 Salt Lake City, Utah 84130-0160

# NOTICE OF ACTION TAKEN AND STATEMENT OF REASONS

-January 16, 2014

MARVIN S KATZ

8517 SHERWOOD PARK DR LAS VEGAS, NV 89131

Application ID: 2,700,919

Dear: MARVIN S KATZ,

Thank you for your recent credit application. We have given your request careful consideration, and regret that we are unable to extend credit to you at this time for the following reasons:

Serious delinquency
Proportion of bal. to high credit on bank revolving or all revolving accounts
Number of accounts with delinquency
Proportion of loan balances to loan amounts is too high

Our credit decision was based in whole or in part on information obtained in a report from the consumer reporting agency listed below. You have a right under the Fair Credit Reporting Act to know the information contained in your credit file at the consumer reporting agency. The reporting agency played no part in our decision and are unable to supply specific reasons why we have denied credit to you. You also have a right to a free copy of your report from the reporting agency, if you request it no later than 60 days after you receive this notice. In addition, if you find that any information contained in the report you receive is inaccurate or incomplete, you have the right to dispute the matter with the reporting agency.

Experian Consumer Assistance 701 Experian Parkway PO Box 2002 Alien, TX 75013, (888) 397-3742 www.experian.com/reportaccess



8742 Lucent Boulevard - Suite 300 - Highlands Ranch, CO 80129

800-315-4757

置 720-241-7218

## THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

March 27, 2014

Marvin S. Katz 8517 Sherwood Park Drive Las Vegas, NV 89131

RE: Loan Number: 1007550541

5716 Breckenridge Street North Las Vegas, NV 89081

Dear Marvin S. Katz.

This letter is in response to correspondence dated February 14, 2014 and received February 21, 2014 by Specialized Loan Servicing ("SLS") regarding the 1099-C statement on the above referenced account.

As requested we have reviewed the account and have identified the amount for canceled debt in the amount of \$124,699.23 as indicated on the 1099-C is accurate. Our records indicate we received the short payoff on June 11, 2013 and the balance remaining was liquidated to zero (\$0). The remaining balance was a cancellation of the debt, and you were not held liable to pay the remaining balance. However, per the Internal Revenue Service ("IRS") guidelines, SLS is required to submit a 1099 Cancellation of Debt Form for any balance that has been cancelled. If you have additional questions regarding the 1099 Cancellation of Debt form, please contact the IRS and/or a tax advisor. A copy of the payment history is enclosed for your review.

If you have any questions regarding this information, please contact Customer Care toll free at 1-800-315-4757, Monday through Friday, 6:00 a.m. until 6:00 p.m. MT or TDD 1-800-268-9419, Monday through Friday, 8:00 a.m. until 5:00 p.m. MT.

Sincerely,

Burneya.

Brenna Teller ID # 10644 Customer Care Support Specialized Loan Servicing, LLC

Enclosure(s)

PLEASE SEE IMPORTANT DISCLOSURE ON FOLLOWING PAGE

December 4, 2014

#### CERTIFIED MAIL

Equifax Information Services LLC P.O. Box 740241 Atlanta, GA 30374

Re: MARVIN S. KATE

Dear Sir,

This letter is a dispute. I enclosed an excerpt from my recent credit profile (Exhibit 1). My attorney helped me prepare this letter to ensure you would have all of the information you need to appropriately address and resolve my dispute.

I provide my personal information: Spouse: Joan Katz; current address: 7922 Villa Pintura Avenue, Las Vegas, NV 89131; Previous address: 8517 Sherwood Park Drive, Las Vegas, NV 89131; SSN - -2367; date of birth: October 7, 1945.

Please delete the Specialized Loan Servicing (SLS) account reflected in Exhibit 1. It is an erroneous \$100,000 Charge-Off. The original account was settled with Bank of America (BOA) on July 29, 2009.

I've attached BOA's July 29, 2009 correspondence confirming a Short Sale on the underlying property (Exhibit 2). The deal required the execution of a \$10,000 Promissory Note (Exhibit 3). I have been timely on all payments under the Note! I've also provided you the August 27, 2009 final Escrow Statement (Exhibit 4). Please note the \$7,300 Payoff reflected in both Exhibits 2 and 4.

Incomprehensibly, BOA assigned this fully settled account to SLS on May 1, 2013 (Exhibit 5). On May 9, 2013 SLS welcomed me aboard (Exhibit 6) and on May 12, 2013 advised me of \$132,000 in purported debt (Exhibit 7).

I then wrote SLS on both May 26, 2013 and again on June 7, 2013 (Exhibits 8 and 9) advising it of the 2009 full settlement and satisfaction. Unfortunately, notwithstanding SLS's obvious mistake, in August, 2013 it began falsely reporting a <u>\$100.000 Charge-Off</u> on my credit profile. Please now delete the previously fully satisfied, erroneously reported and assigned account.

Thank you in advance for your anticipated courtesy.

MADY

Marvin S. Kabz

Enclosures



## CREDIT FILE: August 5, 2014

Parsonal Identification information (This section includes your name, current and previous addresses, and any other identifying information reported by your preditors.)

Name On File:

Marvin S Katz

Social Security #

XXX-XX-2367 Date of Birth: October 7, 1945

**Current Address:** Previous Address(es):

8517 Sherwood Park Dr. Las Vegas, NV 89131 Reported: 08/2014 8250 Point Given St, Las Vegas, NV 89131 Reported: 08/2014

8921 Reining Spur Ave, Las Vegas, NV 89143 (702) 647-4012 Reported:

08/2014

3908 Linniki St, North Las Vegas, NV 89032 (702) 647-4012 Reported; 03/2011

Reported Employment: Operator: Arrowhead:

Fievious Employment(s):

SEC Treas; Bagle Factory; MIA FL: Verified 02/1973

Staff Account; Stern And Hartman; MIA FL; Since 09/1972; Verified 02/1973

### Confirmation # 4217008505

### Please address all future correspondence to:



www.investigate.equifax.com



Equifax Information Services LLC

P.O. Box 105314 Atlanta GA 30348



(866) 238-6559

M - F 9:00am to 5:00pm in your time zone.

In order to speak with a Customer Service Representative regarding the specific information contained in this credit file, you must call WITHIN 60 DAYS of the date of this credit file AND have a copy of this credit file along with the confirmation number.

#### Credit Account Information

(For your security, the last 4 digits of account number(s) have been replaced by 9 (This section includes open and closed accounts reported by credit grantors)

#### Account Column Title Descriptions:

Account Number - The Account number reported by credit grantor Date Acct. Opened - The Date that the credit grantor opened the account

High Credit - The Highest Amount Charged
. Credit Limit - The Highest Amount Permitted
Terms Duration - The Number of Installments or Payments
Terms Frequency - The Scheduled Time Between Payments
Months Reviewed - The Number of Months Reviewed

Activity Designator - The Most Recent Account Activity

Creditor Class - The Type of Company Reporting The Account

Date Reported - Date of Last Reported Update

Balance Amount - The Total Amount Owed as of the Date Reported

Status - Condition of Account When Last Updated by Creditor or Otherwise

Amount Past Due - The Amount Past Due as of the Date Reported

Date of Last Paymnt - The Date of Last Payment

Actual Pay Amt - The Actual Amount of Last Payment Sched Pay Amt - The Actual Amount of Last Payment
Sched Pay Amt - The Requested Amount of Last Payment
Date of 1st Delinquency - The Date of First Delinquency
Date of Last Actvty - The Date of the Last Account Activity
Date Maj Delq Rptd - The Date the 1st Major Delinquency Was Reported
Charge Off Amt - The Amount Charged Off by Creditor
Deferred Pay Date - The 1st Payment Due Date for Deferred Loans

Balloon Pay Amt - The Amount of Final(Balloon) Payment Balloon Pay Date - The Date of Final(Balloon) Payment
Date Closed - The Date the Account was Closed

Account History Status Code Descriptions

1:30-59 Days Past Due 2:60-89 Days Past Due 3:90-119 Days Past Due

4: 120-149 Days Past Due

5 : 150-179 Days Past Due

6: 180 or More Days Past Due G: Collection Account

H: Foreclosure

J: Voluntary Surrender

K : Reposséssion L: Charge Off

## Case 2:15-cv-00233-LDG-CWH Document 1 Filed 02/10/15 Page 11 of 31



- A CATA / A CATA /	iry Mortgage 🔑 20 Pá	difica Ste 620 irvino CA 92618-35					7,777,878 <b>3,83</b> 8,889,888
Account Number		Date Opened High Credit	Credit Limit Terms Dura	ition Terms Frequency	Months Revd	Activity Designator Credite	or Classification
195*		03/01/2005 \$225,047	- 30Y	Monthly	11	Paid and Closed	
Items As of Date Reported	Balance Amount	Date of Actual		to of 1st Date of	Date Maj, Charge Of Del, 1st Rotd Amount		Balloon Date Pay Date Closed
	Amount Past Due			linquency Last Activity	Del. 1st Rptd Amount	Start Date Amount	
05/01/2005	\$0	04/2005	\$1,895	04/2005			05/2005
Ctatus Day	a An Americal Time of A	Annough Martenaga, Time of La	· · · · · · · · · · · · · · · · · · ·		-A I-!-A AA-	ADDITIONAL INFORMATION	Oleand an Daid

Status - Pays As Agreed; Type of Account - Mortgage; Type of Loan - Conventional Re Mortgage; Whose Account - Joint Account; ADDITIONAL INFORMATION - Closed or Paid Account/Zero Balance;

Ocwen Loan Servicing, L	LC Aitn: Research De	pt 12650 ingenuity	Dr Orlando FL 32826-2	703 : (800) 746-2936			
Account Number	Date Opened F	tigh Credit Cred	it Limit Terms Du	ration Terms Frequency	Months Revd	Activity Designator	Creditor Classification
3910°	03/01/2006	31,900	30Y	Monthly	6	Paid and Closed	
Items As of Balance Reported Amount	Amount Date of Past Due Last Pay	Actual mnt Paymnt Amount		late of 1st Date of leftnguency Last Activity	Date Maj. Charge O Del. 1st Rotd Amount	iff Deferred Pay Balloon Pa Start Date Amount	y Belloon Date Pay Date Closed
L J1/2007 \$0	02/20		\$365	02/2007			03/2007

Status - Pays As Agreed; Type of Account - Mortgage; Type of Loan - Second Mortgage; Whose Account - Joint Account; ADDITIONAL INFORMATION - Closed or Paid Account/Zero Balance:

All CANAGE CANAGE	ized Loan S	ጉለም እንደ ለማስተለም አንዚያ እንደ እንደለ እንደ እንደለ እንደ እንደለ እንደ እንደለ እንደ	*********************************	5 P. N. P. W. C 45 E. S. Y. N. A. P.	nich CO 80129-2986	ነኝ ያያየ አገብላዊ ማንሰው ይህ	<i>を</i> ごもちょうへと ペクペメ							
Account Num	per	Date	e Opened High Cr	edii Crec	dit Limit Term	ns Duration To	erms Frequency	Mo	ntis Revd	<b>Activity Desig</b>	nator	a	reditor Classification	
100755*		04:	/24/2006	\$10	00,000	N	fonthly		3	Closed				
Items As of Date Reported		Amount Past Due	Date of Last Paymat	Actual Paymot Amount	Scheduled Paymnt Amount	Date of 1st Definquency	Date of Last Activity	Date Maj, Del, 1st Rotd	Charge Of Amount		Deterred Pay I Start Date	Balloon Pay Amount	Balloon Pay Date	Date Closed
\08/31/20	1,3-60_		06/2013		\$451	07 <i>1</i> 2008		08/2013	<b>\$</b> 99,850	0)				i

Status - Charge Off; Type of Account - Line of Credit; Type of Loan - Home Equity Line Of Credit; Whose Account - Individual Account; ADDITIONAL INFORMATION - Account Closed At Consumers Bequest; Charged Off Account;

Syneb/Mervyn's PO Box	965005 Orlando FL 3281	16-5005 î (800) 480-l	5014						
Account Number							Activity Designator	Creditor Classification	• • • • • • • • • • • • • • • • • • • •
604589113017*	03/18/1996 \$6	\$20	0	Md	onthly	99	Paid and Closed		
	mount Date of Cast Due Last Paym	Actual int Paymnt Amount	Scheduled Paymnt Amount	Date of 1st Definquency	Date of Date Maj, Last Activity Del. 1st Rpt	Charge Off d Amount	Deferred Pay E Start Date A	Relicon Pay Belloon Amount Pay Date	Date Closed 10/2008

us - Pays As Agreed; Type of Account - Revolving; Type of Loan - Charge Account; Whose Account - Individual Account; ADDITIONAL INFORMATION - Closed or Paid Account/Zero Balance; Charge;

Wells FARGO DLR Syc/W	ach DLS 💢 I	71644-01V 145	f;Thomas Long	afon A Winterville N	IC 28590-887	2 : (800) 289	8004				
Account Number	Date O	pened High Cr	edit Cre	dit Limit Term	s Duration T	erms Frequency	Mo	nths Revd Acti	vity Designator	Creditor Classification	
<u>51888032*</u>	11/0	1/2002 \$14,7	756	541	Λ			25 Pa	id and Closed		
Items As of Balanco Date Reported Amount	Amount Past Due		Actual Paymnt Amount	Scheduled Paymnt Amount	Date of tel Delinquency	Date of Last Activity	Date Maj, Del. 1st Rotd	Charge Off Amount	Deferred Pay Balloon Pa Start Date Amount	y Balloon Pay Date	Date Closed
01/01/2005 \$0		12/2004		\$412		12/2004					12/2004

Status - Pays As Agreed; Type of Account - Installment; Type of Loan - Auto; Whose Account - Shared, But Otherwise Undesignated; ADDITIONAL INFORMATION - Closed or Paid Account/Zero Balance;



Home Loans Mail Stop AZ1-805-03-03 2505 W. Chandler Blvd. Chandler, AZ 85224

Notice Date: July 29, 2009

Account No.: 135542732

Marvin S Katz 8250 Point Given St Las Vegas, NV 89131 Property Address: 5716 Breckenridge Street North Las Vegas, NV 89081

#### IMPORTANT MESSAGE ABOUT THIS ACCOUNT

This letter will serve as BAC Home Loans Servicing, LP's demand for payment and advises you that BAC Home Loans Servicing, LP and/or its investors and/or insurers have agreed to accept a short payoff involving the above referenced property and the referenced account(s). This demand should be used by the closing agent as our formal demand statement. No additional statement will be issued. This approval is exclusive to the offer from the buyer referenced in this letter.

#### WHAT THIS MEANS TO THE SELLER

BAC Home Loans Servicing, LP and/or its investors may pursue a deficiency judgment for the difference in the payment received and the total balance due, unless agreed otherwise or prohibited by law, if the short sale closes on the loan referenced above. In addition, if this loan is covered by mortgage insurance, the mortgage insurance company may reserve the right to pursue the seller for the deficiency based on the terms of the mortgage insurance policy. Furthermore, there may be tax consequences associated with entering into a short sale. The seller is encouraged to seek guitaince from an independent tax advisor, and/or an attorney, before proceeding with the short sale.

If this short sale is contingent upon BAC Home Loans Servicing, LP and/or its investors receiving a promissory note, we will reserve the right to collect the full amount on the new promissory note which may lead to us pursuing a deficiency on that balance should the need arise. If the short sale does not close, then we will pursue all remedies under our note and mortgage. This offer is contingent upon BAC Home Loans Servicing, LP receiving a property executed and notarized Promissory Note, if applicable, to this short sale transaction.

## Trus conditions of the approval are as tollows:

- Closing must take place no later than 8/31/2009 or this approval is void. If an extension is requested and/or approved, then per diem interest will be charged through closing.
- 2. The approved buyer(s) is/are Patricia A. Thelen and Frank A. Thelen and the sales price for the property is \$163,000.00.
- Another buyer cannot be substituted without the prior written approval of BAC Home Loans Servicing, LP.
- Closing costs have been negotiated and agreed upon with the authorized agent as of 7/27/2009.
  - a. Total Closing Costs not to exceed \$
  - b. Maximum commission paid \$
  - c. Maximum allowed to the Jr. Lien Holder \$
  - d. Maximum allowed for HOA liens \$ (if applicable).
  - e. Maximum allowed for repairs \$ (if applicable).
  - f. Maximum allowed for termite inspection/repairs \$ (ff applicable).

Any additional fees that were not approved on 7/27/2009 will not be covered by and become the sole responsibility of either the agent, the buyer or the seller to pay at closing.

- 5. Net proceeds to BAC Home Loans Servicing, LP to be no less than \$7,300,00
- The property is being sold in "AS IS" condition. No repairs will be made or be paid but of the proceeds, unless specifically stated otherwise.

BAC Home Loans Servicing, LP is a subsidiary of Bank of America, N.A.

**EXHIBIT 2** 

- Seller is to contribute \$10,000.00, to assist in the closing of this transaction. This contribution will be in the form of:
  - a. PROMISSORY NOTE (Signed, notarized and returned at closing): \$10,000.00

If a promissory note is required, it must be signed and returned to BAC Home Loans Servicing, LP prior to the close of escrow. It is the responsibility of the closing agent to ensure that the executed and notarized promissory note is returned to BAC Home Loans Servicing, LP.

If a promissory note has already been signed and agreed to between the seller, investor and the Mortgage insurance Company, a signed certified copy must be provided to BAC Home Loans Servicing, LP at the close of the short sale transaction. It is the responsibility of the closing agent to ensure that BAC Home Loans Servicing, LP receives the copy.

\*\*\* Sales proceeds will be returned if the note has not been received. This will result in a delay of the transaction and/or possible cancellation of this short sale transaction. \*\*\*

b. CERTIFIED FUNDS CONTRIBUTION (Due at closing): \$0.00

- The sellers will not receive any proceeds from this short sale transaction. If there are any remaining escrow funds or refunds, it will not be returned to the seller; it will be sent to BAC Home Loans Servicing, LP to offset the loss.
- The property must be free and clear of liens and encumbrances other than those recognized and accounted for in the HUD-1 approval, on which this approval is based.
- 10. There are to be no transfers of property within 30 days of the closing of this transaction.
- 11. BAC Home Loans Servicing, LP does not charge the borrower for statement, demand, recording, and reconveyance fees on short payoff transactions. Do not include them in your settlement statement. BAC Home Loans Servicing, LP prepares and records its own reconveyances.
- 12. Other: All funds must be wired. Any other form of payment of funds will be returned. Payoff funds must be received within 48 business hours of the HUD-1 settlement date.
- 13. Other: Should the closing be detayed and the Investor/Insurer agree to an extension of the original closing date, the Borrower(s)/Selier(s) will be responsible for any per diem fees through the new date(s) of closing, extension fees and foreclosure sale postponement fees. The Borrower(s)/Selier(s) will be responsible for any additional costs or fees over the stated approved amounts.
- 14. Completed Assignment of Unearned premium and Important Notice Regarding Income Tax Reporting is to be emailed along with the final Settlement Statement.

If the seller is entitled to receive any proceeds based on a claim for damage to the property under any policy of insurance, including homeowner's, lender-placed, casualty, fire, flood, etc., or if seller is entitled to receive other miscellaneous proceeds, as that term is defined in the deed of trust/mortgage (which could include Community Development Block Grant Program (CDBG) funds), these proceeds must be disclosed before we will consider the request for short sale. If we receive a check for insurance or miscellaneous proceeds that were not previously disclosed, BAC Home Loans Servicing, LP will have the right to keep the proceeds and apply them to BAC Home Loans Servicing, LP's loss after the short sale. We similarly would have the right to claim the proceeds to offset our losses if it were not previously disclosed and it was sent directly to the borrower.

#### WHAT YOU NEED TO DO

The closing agent must e-mail a certified copy of the final estimated Settlement Statement to your closer 72 hours prior to Closing. You cannot close without final approval of the closing costs.

Payoff funds must be wired unless otherwise specified to:

Bank of America 275 Valencia Avenue Brea, CA 92823 MRC Acct #12357-47067 ABA 026-009-593

Reference loan# 135542732 / Marvin S Katz

WIRES MUST CONTAIN THE LOAN NUMBER, BORROWER'S NAME AND PROPERTY ADDRESS. IF WE CANNOT IDENTIFY THE FUNDS, THEY WILL BE RETURNED.

\*\*\*A certified copy of the Final Settlement Statement must be emailed to your closer at the time of closing.

Upon receipt of the above stated items, BAC Home Loans Servicing, LP will issue a release of lien on its mortgage loan.

BAC Home Loans Servicing, LP appreciates all your efforts and cooperation in this matter. If you have any further questions, please contact our Short Sale Customer Contact Department at 1-866-880-1232.

BAC Home Loans Servicing, LP is a subsidiary of Bank of America, N.A.

## Policy Number:

## ASSIGNMENT OF UNEARNED PREMIUM REFUND

70010	MILITI OF UNEARINED FRE	MION REFUND	
We have sold 5716 Brecke NV 89081	enridge Street, North Las Vegas,	The sale closed on enter date.	
I/We the insured hereby redate. Please refund the un	equest cancellation of the referer earned portion of the premium dir	nced policy effectivectly to:	e on the closin
	BAC Home Loans Servicing, LI Mail Stop AZ1-805-03-03 2505 W Chandler Blvd. Chandler, AZ 85224	<b>.</b>	
	ATTENTION: Short Sale Custo REFERENCE Account No: 135		rtment
We the insured hereby rel	inquish any daim to these funds.		
hank you for your courtes	and cooperation in this matter.	7-2	9-09
Maruin's Katz		enter date e	xecuted
		enter date e	xecuted
In connection with the short interest paid and/or reported	Notice to Seller Regarding Incorsale of your mortgage loan and in the IRS at year end, BAC Horelease complete the information be	order to provide yome Loans Servicio	
Current Mailing Addr	it Given St.		·
New Mailing Address	unt Given St.	.,	
<u> </u>	S, NU R9131		

BAC Home Loans Servicing, LP is a subsidiary of Bank of America, N.A.

#### EXHIBIT B

#### UNSECURED PROMISSORY NOTE

THIS PROMISSORY NOTE ("Note") is made on 7/29/2009. FOR VALUE RECEIVED, and intending to be legally bound, the undersigned individual(s) (the "Obligor(s)") promise(s) to pay to BAC Home Loans Servicing, LP and/or its assigns, anyone who takes this Note by transfer, including successors and/or assigns (the "Obligee"), the principal sum of Ten Thousand Dollars and No Cents (\$10,000.00).

IOK

(A) Amount of Monthly Payments

Beginning on 10/1/2009 my monthly payment will be in the amount of U.S. \$83.33 in 119 equal monthly installments.

(B) Amount of Monthly Payments

Beginning on 9/1/2019 my monthly payment will be in the amount of U.S. \$83.73 in 1 equal monthly installment.

The first installment is due on the 1st day of October, 2009 and subsequent payments are due and payable on the first day of each month thereafter until the principal sum outstanding and any late charges or other amounts due and owing under this Note are paid in full. If on 09/01/2019 (Maturity Date), the Obligor(s) owe amounts under this note, the Obligor(s) will pay those amounts, in full, on that date.

Obligor will make monthly installments payable to BAC Home Loans Servicing, LP and deliver them to:

BAC Home Loans Servicing, LP Mail Stop CA6-921-01-09 450 American Street Simi Valley, CA 93065

## Attention: Michael Schulte

Or to such other servicer or such other address as Obligee may hereafter designate in writing to Obligor.

Obligor may prepay the unpaid indebtedness hereof at any time in whole or in part without prepayment charge of premium. Obligee will apply partial prepayments to the principal, partial prepayments will not affect the amount or due date of monthly installments, except that the final payment date will occur earlier and the final installment may be smaller than scheduled.

Failure of the Obligor to pay any installment on or before the first day of the month in which it is due means that the Obligor is in default under this Note.

In the event the Obligor fails to make payment of any installment due hereunder by the fifteenth day of the month in which it is due, Obligor agrees to pay a late fee on such installment in the amount of 5% of the regular payment, to the extent not prohibited by applicable law. Installment payments will be applied first to the longest outstanding installment.

In the event the Obligor fails to make payment of any installment due hereunder by the thirtieth day of any month, the entire unpaid balance of this Note plus any unpaid late fees and other sums due hereunder shall at the option of the Obligee become due and payable immediately. The Obligee may exercise this option to accelerate regardless of any prior forbearance, and shall not by any act of omission or commission be deemed to have waived any of its rights or remedies hereunder unless such waiver be in writing and signed by Obligee.

The Obligor consents to the Obligee commencing action on this Note at any time after acceleration in the City and State of North Las Vegas, NV and the Obligor expressly agrees to be bound by the jurisdiction of the appropriate court in the State. In the event the Obligee takes action to collect any sums owing hereunder, the Obligee may also recover from the Obligor all costs of such action, including costs of suit and other expenses in connection therewith, and including attorney's fees for collection, to the extent not prohibited by applicable law. Attorney's fees shall be a reasonable amount not to exceed the maximum amount permissible by state law.

(Page 1 of 2)

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The Obligor hereby waives presentment for payment, protest, demand and notice of nonpayment and agrees that, without affecting Obligor's liability, the Obligee may, without notice, renew or extend the time for payment, or accept partial payments.

This Note shall be the joint and several obligations of all makers, sureties, guarantors and endorsers and shall be binding on them and their successors and assigns. When the context requires, singular nouns and pronouns include the plural.

Unless applicable law requires a different idethod, any notice to Obligor shall be given by mailing such notice by first class mall addressed to Obligor at the address stated below or to such other address as Obligor may designate by written notice to the address to which payments are made. Obligor shall give such notice within 30 days of any change of address.

In the event any one or more of the provisions contained in this Note shall for any reason be held invalid. illegal or unenforceable in any respect, such invalidity, illegality or unefficreability shall be construed as if such invalid, illegal or unanforceable provision(s) had pever been contained herein.

This Note and the obligations of the undersigned shall be governed by the laws of the State.
Obligor:Marvin S Katz
XObilgor's social security number.
Obligor [Signature]
Obligor's social security number:
Obligor's phone number: 647401 69 1010 Evening
Obligor's mailting addresse:
House Number and Street: 120 PUD Offen
City, State, Zip code: ASUCAS NVI SXI3
Substribed and sworn to before me this 13th day of Rugust 2009.
Notary Públic My Commission Expires
Lender name: BAC Home Loans Servicing, LP Lender loan number: 135542732
NOTARY PUBLIC STATE OF NEVADA Country of Clients MELISSA M. TABISH

No: 03-84754-11

My Appointment Expires Sep. 13, 201



Home Loans Mail Stop.CA6-921-01-03 450 American Street Simi Velley, CA 93085

Notice Date: July 29, 2009

Account No.: 135542732

Marvin S Katz 8250 Point Given St Las Vegas, NV 89131 Property Address: 5716 Breckenridge Street North Las Vegas, NV 89081

#### IMPORTANT MESSAGE ABOUT THIS ACCOUNT

Attached is the Unsecured Promissory Note.

#### WHAT YOU SHOULD DO

The Promissory Note must be properly executed and your signature notarized. The completed document is to be returned to BAC Home Loans Servicing, LP at the close of escrow. It is the responsibility of your agent to ensure that BAC Home Loans Servicing, LP receives the executed and notarized Promissory Note.

#### THANK YOU FOR YOUR BUSINESS

If you have any questions, please contact your closer at 1232.

or by telephone at 1-866-880-

L. Settlement Statement	<del>33-LDC</del> -G <del>WHD0</del>	sument 1"	B. Type of Loan	5 Page		
****	<u></u>	1-5. Loan T		<del>-</del>		
First American Title Ins	First American Title Insurance Company					
Final Staten		mber 106-2381380				
•						
		8. Mortgage Insurance Case Number				
Note: This form is furnished to give you a statement of actual settler	nend costs. Amounts paid to and by the settlement at	pent are shown, being marke	ed "(POC)" were paid outside this ol	osing. They are shown		
re for informational purposes and are not included in the totals.  Name of Borrower: Patricia A. Thelen, Frank A. Th	elen					
5716 Breckenridge Street, North Les Vegas, NV 89		•	•			
Name of Seller: Marvin S. Katz and Joan R. Katz, a	s trustees of the Manda S. Katz and L	an D Katz rameshi	a tourt			
8250 Point Given Street Las Vegas, NV 89131	o onecos of the market of tract and of	AN IL ROLL ICTOLOUS	a nast			
Name of Lender: Silver State Schools Credit Union			· · · · · · · · · · · · · · · · · · ·			
4221 South McLeod Drive	•					
Las Vegas, NV 89121 Property Location: 5716 Breckenridge Street, North	L. L U ADI MANA					
Property Location: 5716 Breckenridge Street, Nort	h Las Vegas, NV 89081					
Settlement Agent: First American Title Insurance C		·				
Settlement Agent: First American Title Insurance C Address: 2490 Paseo Verde Parkway, Suite 100, Ho			L Settlement Date:	<u> </u>		
ace of Settlement Address: 2490 Pasco Verde Parkway,	-	1	Print Date: '08/27/2009, 2:25	Dell		
	tank strumeraktif MA 02014			r mi		
Summary of Borrower's Transaction	K. Summary of	Seller's Transaction	Disbursement Date:			
L Gross Amount Due From Borrower		unt Due To Seller	· · · · · · · · · · · · · · · · · · ·			
. Contract Sales Price . Personal Property	401. Contract Sa 402. Personal Pro			163,000.00		
L Personal Property L Settlement charges to borrower (tine 1400)	402. Personal Pro	• •	<del></del>	1,800,00		
	<u> </u>	r Credit to Seller from Co	oldwell Banker	42.89		
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estments for items paid by seller in advance	Adjustments for	Adjustments for Items paid by seller in advance				
City/hown taxes	406. City/town tox					
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ASSISTING		oues 08/26/09 to 09/01/0	09 60\$45.00/mo	8.71		
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Amounts Pald By Or In Behalf of Borrower		in Amount Due to Selle	or			
Deposit or earnest money Principal amount of new loan(s)	502. Settlement d	sit (see instructions) sames (line 1400)	<del></del>	14,922.16		
Existing loan(s) taken subject		(s) taken subject to	<del></del>			
		mortgage loan - EMC M		142,876.24		
	505. Payofi of sec	ond mortgage loan - Bar	nk of America	× 7,300.00		
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stments for items unpaid by seller		ems unpaid by seller				
City/town taxes County taxes	510. City/town taxi 511. County taxes					
Assessments	512. Assessments			<del>,</del>		
· .	. 513.					
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	519.			72.		
Total Paid By/For Borrower	ion Amount Due Seller		165,098.40			
	1					
Cash At Settlement From/To Borrower	600. Cash At Setti		Ó) l	165,098,40		
	601. Gross amour	ement To/From Seller at due to Seller (line 42 ons in amounts due to	·	165,098.40 165,098.40		

. \_Date:\_

#### Bank of America



P.O. Box 5170 SIMI VALLEY, CA 93062-5170

쨟

Send Correspondence to: P.O. Box 5170 Simi Valloy, CA 93062-5170

Business Address: 450 American Street Simi Valley, CA 93065-6285

Notice Date: April 10, 2013

135542732

Loan No.:

Property Address: 5716 Breckenridge Street North Las Vegas, NV 89081

#### IMPORTANT MESSAGE ABOUT YOUR HOME LOAN

Dear MARVIN S KATZ,

We are writing to inform you that beginning May 01, 2013, we will transfer the servicing of your home equity line of credit noted above to Specialized Loan Servicing, LLC As your new servicer. Specialized Loan Servicing, LLC will handle your loan servicing, including billing, payment processing, and customer support.

Bank of America, N.A. would like to thank you for doing business with us. In the mortgage lending industry, the transfer or sale of loan servicing to other servicing institutions is a common practice and we will work closely with Specialized Loan Servicing, LLC to make the transition as smooth as possible. If you have any questions or concerns regarding this transfer, a Bank of America associate is available to speak with you toll-free at 1-800-669-6607.

If you are currently being considered for a loan modification or other foreclosure avoidance program, please note that Specialized Loan Servicing, LLC is aware of your current status and will have all of your documents. Please engage with Specialized Loan Servicing, LLC to complete the process and determine which programs may best suit your current situation. For more information on working with Specialized Loan Servicing, LLC, please review the frequently asked questions below.

The enclosed notice outlines the important dates and contact information you will need for the transition to Specialized Loan Servicing, LLC. Please note this servicing transfer only applies to the loan noted above. Other accounts you may have with us will not be affected by this change unless you are notified.

#### FREQUENTLY ASKED QUESTIONS

What will change with my servicing transfer?

- Your loan number and payment address information will change once your loan has been transferred. Please look for a letter from Specialized Loan Servicing, LLC within the next few weeks which will outline this important information.
- The transfer of your loan to Specialized Loan Servicing, LLC does not affect any terms or conditions
  of your mortgage loan, other than those terms directly related to the servicing of the loan.
- · Your monthly payment will not be affected by this transfer.

Will the quality of my loan service change?

 We expect that the quality of your loan service will not change. We are transferring servicing on your loan to Specialized Loan Servicing, LLC, an experienced mortgage servicer who will work with you on your mortgage concerns.

Where should I make my home equity line of credit payments?

You should continue to make your monthly payment to Bank of America through April 30, 2013, you
will continue to make your monthly payment as usual. After this date, you should destroy your Bank
of America home equity line of credit checks and any Visa® access cards associated with your
account as they will no longer be accepted.

You will begin making payments to Specialized Loan Servicing, LLC on May 01, 2013.

 If your payment is due before you receive a billing statement from Specialized Loan Servicing, LLC, write your new loan number on your check and mail it to the payment address shown on the enclosed notice. Please note, if you do not have the new loan number, you may write your old loan number on the check.

What if I have automatic payments set up with Bank of America?

 Any automatic payments set up with us through the PayPlan programs will be discontinued as of April 30, 2013. Please look for instructions from Specialized Loan Servicing, LLC or contact them on or after May 01, 2013 to determine what payment options they may offer.

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C3 1678 PSGSRL01 15762 02/04, U3

Loan No.: 135542732 Notice Date: April 10, 2013

#### NOTICE OF ASSIGNMENT, SALE, OR TRANSFER OF SERVICING RIGHTS



You are hereby notified that the servicing of your home equity line of credit, that is, the right to collect payments from you, will be assigned, sold or transferred from Bank of America, N.A. to Specialized Loan Servicing, LLC, effective May 25, 2013.

The assignment, sale or transfer of the servicing of your home equity line of credit does not affect any terms or conditions of the mortgage instruments, other than those terms directly related to the servicing of your loan.

#### YOUR SERVICER PRIOR TO MAY 01, 2013:

Your present servicer is Bank of America, N.A. If you have any questions relating to the transfer of servicing from your present servicer, please call Bank of America, N.A. Customer Service at 1-800-669-6607, Monday-Friday 7a.m. - 7p.m. Local Time. This is a toll-free number.

#### YOUR NEW SERVICER ON AND AFTER MAY 01, 2013:

Your new servicer will be Specialized Loan Servicing, LLC. The business address for Specialized Loan Servicing, LLC is: 8742 Lucent Blvd, Suite 300 Highlands Ranch CO 80129.

#### Toll-free Number

The toll-free telephone number of Specialized Loan Servicing, LLC is 1-800-315-4757. If you have any questions relating to the transfer of servicing to your new servicer, please call Specialized Loan Servicing, LLC Customer Service toll-free at 1-800-315-4757, 6:00 AM to 6:00 PM, Mountain Standard Time, Monday through Friday.

#### Address for Correspondence (other than payments)

The address to send written correspondence to Specialized Loan Servicing, LLC (other than payments) is:

Specialized Loan Servicing, LLC, P.O. Box 636005 Littleton CO 80163-6005.

#### Address for Mailed Payments

The address to send payments to Specialized Loan Servicing, LLC is:

Specialized Loan Servicing, LLC: Attn. Remittance Processing, P.O. Box 105219 Atlanta GA 30348-5219. Please include your loan number on all checks, cashier's checks and other payments sent to Specialized Loan Servicing, LLC.

#### INFORMATION CONCERNING YOUR LOAN PAYMENTS:

The date that Bank of America, N.A. will stop accepting payments from you is April 30, 2013.

The date that your new servicer Specialized Loan Servicing, LLC will start accepting payments from you is May 01, 2013. Send all payments due on or after that date to your new servicer.

Your loan file is being transferred to your new servicer. The initial information provided to Specialized Loan Servicing, LLC follows:

> Principal Balance: **Current Interest Rate:** Next Payment Due:

6 375% 06/20/2008

#### INFORMATION ABOUT OPTIONAL INSURANCE PRODUCTS:

The transfer of servicing rights may affect the terms of or the continued availability of mortgage life or disability insurance or any other type of optional insurance in the following manner: Bank of America, N.A. will no longer make payments to the insurance company on your behalf. As a result, your coverage will be cancelled.

You should take the following action to maintain coverage: Coverage will be cancelled. To see if it is possible to maintain coverage, you will need to contact your new servicer to discuss coverage options. You may also contact your insurance provider to find out if other billing options can be arranged.



Account Number 1007550541 Property Address 5716 Breckenridge St North Las Vegas NV 89081 Statement Date 05/09/13

#### NOTICE OF ASSIGNMENT, SALE, OR TRANSFER OF SERVICING RIGHTS

Welcome to Specialized Loan Servicing LLC. It is our pleasure to welcome you as a customer. Your home loan servicing was recently diansferred to us and this is your official notice of the transfer, as legally required. Your home loan was previously serviced by Bank Of America and you officially became a Specialized Loan Servicing LLC customer effective 05/01/2013. Going forward, Specialized Loan Servicing will handle the servicing of your home loan, which means collecting your monthly home loan payments and handling related issues. Please note the terms and conditions of your mortgage loan documents do not change in any way, other than terms directly related to the servicing of your home loan.

Except in limited circumstances, the law requires that your present servicer send you a notice at least 15 days prior to the effective servicing transfer date, which is also the date you should begin sending your payments to Specialized Loan Servicing. Your present servicer may have provided this notice as part of your loan closing documents. If this is the case, please note that your first payment will be due to Specialized Loan Servicing. Specialized Loan Servicing must also send you this transfer notice no later than 15 days after the transfer date, which is why you are receiving this notice as part of your welcome package.

The date that Bank Of America will stop accepting payments from you is 05/01/2013. All payments due on or after 05/01/2013 should be sent to Specialized Loan Servicing. Your payment options are listed below.

IF YOUR PROPERTY IS LOCATED IN THE STATE OF TEXAS: Complaints regarding the servicing of your mortgage should be sent to the Department of Savings and Mortgage Lending. 2601 N. Lamar. Suite 201. Austin. Texas 78705. A toll-free consumer hotline is available at 1-877-276-5550.

Finally, we want to make you aware of certain rights you have under RESPA. A summary is provided at the bottom of this notice.

#### ABOUT YOUR RIGHTS UNDER "RESPA"

You should be aware of your rights as a consumer with a home loan. These are explained in detail in Section 6 of the Real Estate Settlement Procedures Act (RESPA)(12 U.S.C. 2605). Some of the highlights are as follows:

If during the first 60 days after your first payment is due to Specialized Loan Servicing, you mistakenly send your payment to Bank Of America, Specialized Loan Servicing is not allowed to charge you a late fee, or to report you to the credit bureau during the 60 day period stated above.

If you send a qualified written request" to Specialized Loan Servicing concerning the servicing of your loan, we must provide you with a written acknowledgement within 5 Business Days of the receipt of your request. A "qualified written request" is a written correspondence which includes your name and account number and your reasons for the request. Writing a note on your payment coupon or envelope is not considered a "qualified written request". Inquiries or information sent to us via our website is not considered a "qualified written request". Qualified written request must be sent to:

Atm: Customer Care Support P.O. Box 636005 Littleton, CO 80163-6005

Specialized Loan Servicing has 30 Business Days after receiving your request to make any appropriate corrections to your account. We must provide you with a written clarification about any dispute about your account. Within 60 days of receiving your "qualified written request", we may not provide information to a consumer reporting agency concerning any overdue payment related to your qualified written request. However, this does not prevent us from initiating foreclosure if proper grounds exist under your loan documents.

A Business Day is any day excluding legal public holiday (state or federal), Saturday or Sunday.

Section 6 of RESPA also provides for damages and costs for individuals or classes of individuals in circumstances where servicers are shown to have violated the requirements of that Section. You should seek legal advice if you believe your rights have been violated.



\*4C10542

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Account Number 1007550541 Property Address 5716 Breckenridge St North Las Vegas NV 89081 Statement Date 05/09/13

#### IMPORTANT PAYMENT OPTIONS INFORMATION FOR YOUR RECORDS

Address Payment To:

Specialized Loan Servicing P.O. Box 105219 Atlanta, GA 30348-5219

**Regular Payment Instructions:** 

For payments made by regular mail, and in proper form, please allow 10 days for processing.

Payments received on a business day prior to 9:00 p.m. ENT and in proper form will be effective dated and processed as of the date of receipt.

Avoid Delays in Payment Processing:

Also are made for a second number on the check. Fallace to do any of these steps may result in a delay in posting.

DO NOT SEND CASH.

Do not send correspondence with your payment. Send all correspondence to the address lined on this statement. In the event that you do not receive your monthly billing statement. DO NOT DELAY PAYMENT, Write your account number on your check and mail it to the payment address provided in this statement. Payer must be sent in proper form to avoid a delay in processing.

#### **Payment Options:**

Monthly automatic dealt - it's tree and easy, just call our Curcome: Care Center today and sign up.

Visit our web site and poy on line. There is a fee for this service. Payment received prior to 6:100 p.m. MST will be effective dated the same day.

- Pay by phone. You may use our automated service by calling the Castemer Case Center of by speaking with a Castemer Case associate. There is a fee for this service. Payments received by 6x10 p.m. MST will be effective dated the same day.
- Payments sent via certified small or oversight must be sent to the address on this statement. Fallure to do so more result in a delay of posting.



8742 . Jent Blvd. Suite 300 Highlands Ranch, CO 80129 1-800-315-4SLS (4757)

Account ...umber 1007550541 Property Address 5716 Breckenridge St North Las Vegas NV 89081 Statement Date 05/09/13

+ 0428728 000003231 09SLS2 0057668 P1 P7 MARVIN S KATZ 8250 POINT GIVEN ST LAS VEGAS NV 89131-5908 eg[ee][[[II]g[ie]ggl]e]epl[iilfe]ge[I]gg[l]gpe[Lelae; [[e]sgz]gp

#### WELCOME TO SPECIALIZED LOAN SERVICING, LLC

#### HOW TO CONTACT SLS.

Your Home Loan It is our pleasure to welcome you as a customer of Specialized Loan-

Servicing, LLC. Effective 05/01/2013 the servicing of your loan has heen transferred from Bank Of America to us. Specialized Loan Servicing is pleased to be the new servicer of your Home loan. We also wish to assure you that the terms and conditions of this transfer will not affect any original loan documents other than the terms directly related to the servicing of your loan.

As your Home loan provider. Specialized Loan Servicing is committed to courteous and responsive service, accurate and timely handling of your payments, and simple, direct answers to your questions. For prompt response in all communications with us, please remember to reference your account number 1007550541.

**Payment Procedures** 

Beginning 05/01/2013, all future payments should be mailed to Specialized Loan Servicing. Your previous servicer will not accept payments from you beginning on the date listed above. Attached is your first payment coupon. Beginning next month you will receive a monthly billing statement.

If your monthly payment includes additional funds for the payment of taxes and insurance, please refer to the General Tax and Insurance sections on page 2 of this statement.

For up-to-the minute information about your account, use our 24hour outomated information system. To ask about this statement or general up-to-the-minute account information, please call 1-800-315-4SLS (4757), Monday - Friday 6a.m. - 6p.m. MST. TDD: 1-800-268-9419, Monday - Friday 8:00 a.m. to 5:00 p.m. MST. Se Habla espanol - 1-800-315-4SLS (4757).

Or write to us at: General Customer Service Inquiries:

P.O. Box 636005 Littleton, CO 80163-6005

Tax Department:

P.O. Box 961059 Ft. Worth, TX 76161-0059 Phone: 1-866-801-1373 Fax: 1-817-826-0460

Insurance Department:

P.O. Box 620188 Doraville. GA 30362 Phone: 1-800-441-4145 Fax: 1-678-475-8763

Payments:

Attn: Remittance Processing P.O. Box 105219 Atlanta, GA 30348-5219

Overnight Deliveries:

8742 Lucent Blvd., Suite 300 Highlands Ranch, CO 80129

Our Website - www.sls.net Our Website - www.sis.net
How to reach your previous servicer:
Bank Of America
P.O. Box 5170
Simi Valley CA 93062
800-669-6607 (If not a toll free number, you may call collect.)
7:00 AM to 7:00 PM Local Time

Detach and return with payment

Littleton, CO 80163-6005 1-800-315-4SLS (4757)

Account Number 1007550541

A fee up to \$25,00 will be charged for each returned nent except as otherwise limited by law.

#### PAYMENT INSTRUCTIONS

Do not send cash

Do not stable your check to the payment councer

Do not include correspond

2. Write your account number on your check or money order.

Write in any additional amounts you are including, iff the total is more than \$5,000, please send certified check.)

 Make your check payable to Specialized Loop Servicing Ann: Remittance Processing

Principal \$	
Escrow \$	
Other \$	•
. Amount Enclosed \$	

Specialized Loan Servicing, LLC PO Box 105219 Atlanta, GA 30348-5219 

Account Number 1007550541 Property Address 5716 Breekenridge St North Las Vegas NV 89081 Statement Date 05/09/13

Page 25 of 31

#### General Tax and Insurance Information

Your monthly home loan payment may include an amount to be deposited into an escrow or impound account from which we pay the insurance and/or taxes. We may review this account during the first 12 months to ensure that our monthly payment to this account is appropriate.

- Any property tax bill sent directly to you should be forwarded immediately to Specialized Loan Servicing Tax Department, so that you can be assisted in avoiding penalties incurred by late payments. Also, you should be sure that you have applied for all money-saving tax exemptions available through your tax authority.
- 2. The terms of your mortgage loan require that you maintain insurance coverage for at least the amount of the outstanding balance of your loan, or 100% of the insurable value of the improvements. It also must show Specialized Loan Servicing in the mortgagee clause. You can have an active part in determining your monthly escrew payment by verifying with your insurance agent the exact amount of insurance you need to carry, and reminding them that your renewal policy must be sent directly to us well before the renewal date. Without a policy in our office within fifteen days prior to the renewal date, we may have to place coverage with an agent of our choice to protect our security interest. Any insurance correspondence should be forwarded immediately to Specialized Loan Servicing Insurance Department.
- 3. If you wish to make a mid-term insurance policy substitution, you are responsible for canceling the previous policy and paying the new carrier. You must send us a copy of the cancellation notice for the prior policy, a copy of the new policy with the appropriate mortgagee clause and a paid receipt for the first year's premium.
- 4. We encourage you to contact your insurance company immediately to verify that your policy reflects Specialized Loan Servicing LLC as your new loan servicer. Your mortgage clause must read as follows: "Specialized Loan Servicing LLC, its successors and/or assigns." Please also provide your agent with your new account number and Specialized Loan Servicing address.
- 5. To monitor this escrow, account, we perform an escrow analysis annually: resulting in a payment adjustment based on the most recent amounts paid for taxes and insurance. The new payment will collect for the current year exactly what was previously paid out. Because we cannot anticipate the local tax increases or insurance costs, an increase in these factors will result in escrow changes and/or shortages.

#### Important Information

While the servicing of your Home Equity Line of Credit will be transitioning to SLS on the effective date of your welcome letter, the requirements and obligations of the lender will not. SLS will facilitate your lending privileges, such as ordering checks and processing your requested draws; however, SLS will not be your lender.

#### Additional Important Information

Optional insurance - SLS does not currently offer life insurance or disability insurance. If you were previously enrolled in this service, it will no longer be part of your monthly payment. You should contact your provider to arrange for payment or cancellation of this service.

Monthly Automatic payment thrafting - Specialized Loan Servicing is pleased to offer this service. Simply contact our Customer Service department at 1-800-315-4SLS (4757). If you previously arranged with your prior Service to have your monthly montgage payment drafted from your bank account, that service was automatically discontinued when your loan was transferred to SLS. If you would like to continue to have your monthly montgage payment drafted from your bank account, you must enroll with SLS in order to take advantage of this service for your future payments.

End of Year Statements - Every year, in January, we will send you an accounting of your loan for the previous calendar year along with a statement of taxes and interest paid for income taxes purposes. Please be sure to keep us advised of any change in your mailing address.

#### Important Messages

For your protection, please be advised that we are attempting to collect a debt and any information obtained will be used for that purpose. Calls will be monitored and recorded for quality assurance purposes. If you do not wish for your call to be recorded, please notify the customer service associate when calling.

Attention to any Customer in Bankruptcy or who has received a bankruptcy discharge of this debt: please be advised that this letter constitutes neither a demand for payment of the captioned debt nor a notice of personal liability to any recipient hereof who might have received a discharge of such debt in accordance with applicable bankruptcy laws or who might be subject to the automatic stay of Section 362 of the United States Bankruptcy Code, however, it may be a notice of possible enforcement of our lien against the collateral property, which has not been discharged in your bankruptcy.

1-800-315-4SLS (4757)

+ 0423122 000001308 094001 0079001 MARVIN S KATZ 8250 POINT GIVEN ST LAS VEGAS NV 89131-5908 

05/12/2013

RE: Loan Number:

1007550541

Property Address: 5716 BRECKENRIDGE ST

NORTH LAS VEGAS NV 89081-

Loan Information

Prior Servicer **Current Creditor** 

**BANK OF AMERICA** 

Original Principal Balance

\$100000.00

06/20/08

\$0.00

\$99850.00

Debt Information as of 04/20/13

Next Payment Due Date Unpaid Principal Balance **Deferred Principal Amount** Deferred Interest Amount Interest Uncollected Escrow Balance/Advances Total outstanding fees

\$0.00 \$32438.28 \$-0.00

Total Debt

\$0.00 **√\$132288.28** ×

Please note that the Total Debt does not include any fees or interest that may accrue after the date of this letter and does not necessarily represent the current amount required to pay your loan in full.

IMPORTANT INFORMATION IS ON THE NEXT PAGE, PLEASE READ IT

May 26, 2013

SLS 8742 Lucent Blvd. (Ste. 300) Highlands Ranch, CO 80129

Re: SLS Acct. #1007550541

Sir:

I am in receipt of your recent correspondence with regard to BAC loan #135542732, relative to property address 5716 Breckenridge Street N. Las Vegas, NV 89081.

Please be advised that this is a "qualified written request" to inform you that this balance was fully satisfied at the close of the short sale dated 8/27/2009 at 2:25 PM.

A promissory note in the amount of \$10,000 was provided by me, Marvin S. Katz, as full satisfaction for this loan balance.

In a letter dated July 29, 2009 from Bank of America to me, with reagrd to acct #135542732, the following is a direct quote: If the short sale is contingent upon BAC Home Loan Servicing LP and/or its investors receiving a promissory note, we will reserve the right to collect the full amount on the new promissory note, which may lead us to pursuing a deficiency on that balance, should the need arise. If the short sale does not close, then we will pursue all remedies under our note and mortgage. This offer is contingent upon BAC Home Loan Servicing LP receiving a properly executed and notarized promissory note, if applicable, to this short sale transaction.

I issued a properly executed and notarized promissory note dated 7/29/2009, in the amount of \$10,000, payable in equal monthly installments of \$83.33 beginning 10/1/2009, payable to BAC Home Loan Servicing LP. All the payments have been made timely and are current as of today, May 26, 2013. (It is currently being paid to Dyck-O'Neal).

Please correct your records to reflect the above information.

Thank you in advance.

Marvin S. Katz

My new mailing/residence address is: 8517 Sherwood Park Drive Las Vegas, NV 89131

June 7, 2013

SLS

8742 Lucent Blvd. (Ste. 300)

Highlands Ranch CO 80129

Re: account #1007550541

Statement received dated 5/26/13

I have received your statement dated May 26, 2013 and I am informing you that this is incorrect. There is <u>no</u>, and I repeat <u>no</u> debt outstanding on the referenced property, 5716 Breckenridge St. N. Las vegas NV 89081. Also, there is <u>no</u> debt owed by me.

On May 26, 2013, I responded to your initial letter and informed you that this debt to Bank of America was fully satisfied and discharged with my issuance of a promissory note, fully executed and notarized, in the amount of \$10,000, in the favor of Bank of America. This was done August 27, 2009, at the close of the short sale. I have been paying this note since October 1, 2009 on a timely basis and continue to pay it to Dyck O'Neal, in monthly installments of \$83.33.

I have talked to Tim and Roberto at your office (phone #800-268-9706) about my letter and they said a response is coming by July 8th.

Again, do not send these statements to me as this debt does not exist.

Addresia S Kata



## **EQUIFAX**

CREDIT FILE: December 15, 2014

Confirmation # 4349001809

#### Dear Marvin S Katz:

Below are the results of your reinvestigation request and, as applicable, any revisions to your credit file. If you have additional questions regarding the reinvestigated items, please contact the source of that information directly. You may also contact Equifax regarding the specific information contained within this letter or report within the next 60 days by visiting us at www.investigate.equifax.com or by calling a Customer Representative at (888) 425-7961 from 9:00am to 5:00pm Monday-Friday in your time zone.

For an added convenience, use one of the below options to start an investigation or check the status of your dispute.

Please note, when you provide documents, including a letter, to Equifax as part of your dispute, the documents may be submitted to one or more companies whose information are the subject of your dispute.

Visit us at www.equifax.com/CreditReportAssistance or Call us at 866-349-5186.

Thank you for giving Equifax the opportunity to serve you.

#### The Results Of Our Reinvestigation

Credit Account info (For your security, the I This section includes of	ormation est 4 digits of account number(s) ha pen and closed accounts reported b	ve been replaced by *) y credit grantors)	
Account History Status Code Descriptions	1:30-59 Days Past Due 2:60-89 Days Past Due 3:90-119 Days Past Due 4:120-149 Days Past Due	5 : 150-179 Days Past Due 6 : 180 or More Days Past Due G : Collection Account H : Foreclosure	J : Voluntary Surrender K : Repossession L : Charge Off

>>> We have researched the credit account. Account # - 2606\* The results are: This creditor is currently reporting a zero balance for this account. If you have additional questions about this item please contact: Bank of America, 1800 Tapo Canyon, Ca6 914 01 91, Simi Valley CA 93063 Phone: (800) 451-6362

Bank of America, N.A. 1800 TA	PO CANYON CA6 914	01 91 SIMI VALLEY (	CA 93063 : (800) 451-636	2//////////////////////////////////////			
Account Number	Date Opened High Cred	dit Credit Limit	Terms Duration	Terms Frequency M	onths Revd Activity Designator	Creditor Classification	
2606*	08/01/2003 \$202,6	650 \$0	30Y		26 Paid and Closed	:	
Items As of Balance Amount	Date of A	Actual Sch	eduled Date of 1st	Date of Date Mej.	Chargo Off Deferred Pa	y Balloon Pay Balloon	Date
Date Reported Amount Past Due	Last Paymnt Pa	Paymnt Amount Pay	mnt Amount Delinquency	Last Activity Del, 1st Rotd	Amount Start Date	Amount Pay Date	Closed
10/01/2005 \$0 \$0	\$	<u>\$0</u> \$1	,485	09/2005	\$0	<b>\$</b> 0	10/2005

Status - Pays As Agreed; Type of Account - Mortgage; Type of Loan - Conventional Re Mortgage; Whose Account - Joint Account; ADDITIONAL INFORMATION - Closed or Paid Account/Zero Balance;

>>> We have researched the credit account. Account # - 14069\* The results are: This creditor is currently reporting a zero balance for this account. If you have additional questions about this item please contact: Bank of America, 1800 Tapo Canyon, Ca6 914 01 91, Simi Valley CA 93063 Phone: (800) 451-6362

001808657-5065 Marvin S Katz. ... 7922 Villa Pintura Ave Las Vegas, NV 89131-1681



## CREDIT FILE: December 15, 2014

## Confirmation # 4349001809

Bank of Ar	merica	N.A.	1800 T	APO CAI	VYON C	A6 914	01 81 SI	MI VALL	EY CAS	3063 : (8	100) 451-	6362			888				XXXXXXXXX	
Account Number				Date Op	ened	High Cre	d)t	Credit Li	mil	Tern	e Curation	Tern	ns Frequency	andramentariones. P	Months Re	vd Activity De	signator	Cr	editor Classification	a rearrance
13554*				04/01	/2006	\$100,	000	\$100,	000			Мо	nthly		39	Paid an	nd Closed			
Items As of Date Reported 08/01/2009	Balance Amount \$0		Amount Past Due \$0		Date o Last Pa 05/2	symnt i	Actual Paymot Amo \$0	unt	Schedule Payment \$541		Date of Definque	ency	Date of Lost Activity 05/2008	Date Mej. Del. 1s1 Rp	Charg td Amou		Deterred Pay Start Date	Balloon Pay Amount \$0	Balloon Pay Date	Date Closed 08/2009
		greed; T		ccount -				f Loan		Equity L	ine Of C					al Account;	ADDITIO		DRMATION - Acc	
Paid For Les	ss Thar	<u> Full Ba</u>	ilance; C	losed o	r Paid	Accou	nt/Zero B	alance:												
Account Hist with Status C		07/2009 4	06/2009 4	05/2009 4	04/2009 4	03/2009 4	9 02/2009	01/2009 4	12/2008 4	11/2008	10/2008 4	09/2008 3	08/2008	07/2008 1						

>>> We have researched the credit account. Account # - 100755\* The results are: This creditor is currently reporting a zero balance for this account. Adverse accounts that have been paid in full will automatically be deleted seven years from the date of last activity. If you have additional questions about this item please contact: Specialized Loan Services, 8742 Lucent Blvd Ste 300, Highlands Ranch CO 80129-2386 Phone: (720) 241-7200

	d Loan Service		* * * * * * * * * * * * * * * * * * *		00 Highlands Rar				XXXX	87877.23				2225 E
When thimber			Date Opened	High C	*			rms Frequency	Мо		tivity Designator	Credit	or Classification	
100755*			04/24/2006	\$0	\$100	,000	M	onthly		3 C	losed			
items As of	Balance	Amount	Date o		Actual	Schoduled	Date of 1st	Date of	Date Maj.	Charge Off	Deferred Pay		Balloon	Date
Date Reported	Amount	Past Due	Lost P.	•	Paymet Amount	Paymet Amount	Delinquency	Lost Activity	Del, 1st Rptd	Amount		Amount	Pay Date	Closed
08/31/2013	\$0	\$0	06/2	013	\$0	\$451	07 <i>[</i> 2008		08/2013	\$99,850		<u>\$0</u>		
Status - Cha	rge Off; Type o	f Account	- Line of Cre	dit; T	ype of Loan - Ho	me Equity Line	Of Credit; Wh	ose Accoun	t - Individu	al Account	; ADDITIONAL I	NFORMAT	ON - Account	Closed
	rs Request; Ch			•	,	•,							-	

>>> We have researched the credit account. Account # - 14056\* The results are: This creditor is currently reporting a zero balance for this account. If you have additional questions about this item please contact: Bank of America, 1800 Tapo Canyon, Ca6 914 01 91, Simi Valley CA 93063 Phone: (800) 451-6362

Bank of Ar	nerica, N.A.	1800 TA	PO CANYON C	A6 9	14 01 91 SIM	VALLEY CA	93063 : (8	00) 451-6362			?>?\?				
Account Number			Date Opened	High C	redi	Credit Limit	Term	Duration 1	Terms Frequency	Mo	nths Royd	Activity Designator	Creditor C	assification .	
14056*			07/01/2006	\$357	7,554	\$0	30Y	`P	Monthly		2	Paid and Closed			
Items As of Date Reported 12/01/2006	Balance Amount \$0	Amount Past Due \$0		1 Bymnt 006	Actual Paymint Amous \$0	Schedunt Payma \$2,2	t Amount	Date of 1st Delinquency	Date of Lost Activity 12/2006	Date Maj. Del. 1st Rptd	Charge Of Amount \$0	i! Deferred Pay Start Date	Balloon Pay Amount \$0	Balloon Pay Date	Date Closed 12/2006
•	Status - Pays As Agreed; Type of Account - Mortgage; Type of Loan - Conventional Re Mortgage; Whose Account - Joint Account; ADDITIONAL INFORMATION - Closed or Paid Account/Zero Balance;														





8742 Lucent Boulevard Suite 300 Highlands Ranch. CO 80129 -12/09/2014

12 800-315-4757

720-241-7218

MARVIN S KATZ 8517 SHERWOOD PARK DRIVE LAS VEGAS, NV 89131 RE: Loan Number: 1007550541 Property Address: 5716 BRECKENRIDGE ST NORTH LAS VEGAS, NV 89081

## THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE

Dear MARVIN S KATZ,

Specialized Loan Servicing LLC has received your letter regarding the above referenced loan. Your qualified written request or general correspondence is currently under review. We realize the urgency of your inquiry and we appreciate your patience. We will have a response issued to you within 30 business days. If your property is in the state of North Carolina or Washington, a response will be issued within 15 days.

If you have any questions, please contact Customer Care at 1-800-315-4757 between 6:00 a.m. and 6:00 p.m. MT Monday through Friday. TDD number – 1-800-268-9419 Monday through Friday between 8:00 a.m. and 5:00 p.m. MT.

Sincerely,

Customer Care Support Specialized Loan Servicing, LLC

BANKRUPTCY NOTICE- IF YOU ARE A CUSTOMER IN BANKRUPTCY OR A CUSTOMER WHO HAS RECEIVED A BANKRUPTCY DISCHARGE OF THIS DEBT: PLEASE BE ADVISED THAT THIS NOTICE IS TO ADVISE YOU OF THE STATUS OF YOUR MORTGAGE LOAN. THIS NOTICE CONSTITUTES NEITHER A DEMAND FOR PAYMENT NOR A NOTICE OF PERSONAL LIABILITY TO ANY RECIPIENT HEREOF, WHO MIGHT HAVE RECEIVED A DISCHARGE OF SUCH DEBT IN ACCORDANCE WITH APPLICABLE BANKRUPTCY LAWS OR WHO MIGHT BE SUBJECT TO THE AUTOMATIC STAY OF SECTION 362 OF THE UNITED STATES BANKRUPTCY CODE. HOWEVER, IT MAY BE A NOTICE OF POSSIBLE ENFORCEMENT OF THE LIEN AGAINST THE COLLATERAL PROPERTY, WHICH HAS NOT BEEN DISCHARGED IN YOUR BANKRUPTCY. IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT OUR CUSTOMER CARE CENTER AT 800-306-6057.

Letter 5.20 Loan Number: 1007550541 12/09/2014

